

Quality Management in the Nonprofit World enables nonprofit organizations to enhance the quality of their services by adopting methods of quality management first developed in private industry and applying them to their special needs. Larry W. Kennedy explains how managing for quality can not only improve the services nonprofits provide, but also increase the number of the people they serve. He reveals that the pursuit of quality yields benefits in effective, efficient, and economical operations, reaching marketable programs, and a broad, strongly motivated donor base. A well-managed organization, he explains, attracts increased involvement by both volunteers and contributors.

Reverse Micelles: Biological and Technological Relevance of Amphiphilic Structures in Apolar Media, Research Methods Laboratory Manual for Psychology (with CD-ROM and InfoTrac), Wisdom Quotes (Volume 47): 1001 Motivational & Inspirational Quotes, Jiu-Jitsu leben: Die Sanfte Kunst im Alltag (German Edition), Selected Readings in Ophthalmology: Companion Source Manual Volume 1 (Continuing Education in Ophthalmology, Volume 1), Wie Männer und Frauen die Liebe erleben: Die rollenspezifische Wahrnehmung der Liebe (Paarberatung 9) (German Edition), Building Extensible Composite Applications with SAP, Fictional and Historical Worlds, Safety Management (1994 Fifth Edition), Bibliography of the More Important Contributions to American Economic Entomology: The More Important Writings Published Between December 31, 1896, and January 1, 1900. by Nathan Banks. 1901,

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